FREQUENTLY ASKED QUESTIONS...

Q: What should I bring for identification purposes upon arriving to visit an offender?

A: Valid Drivers License or State ID, or; passport w/photo, or; governmental issued photo ID

Q: Can I bring my cellphone?

A: No. Please leave it in your car.

Q: Can I send an offender a package or mail?

A: Yes but all incoming mail is opened and checked for contraband. Packages are not accepted for offenders unless prearranged through Administration. Book or magazine subscriptions must be first cleared through the Captain.

Q: What items <u>CAN</u> be mailed to an offender?

A: Letters, money orders or bank checks and appropriate photos.

Q: What is the expected timeframe before I am able to have a "Contact Visit" with a Track 1 or Track 2 participant? Is the participant able to access an alternative form of visit in the interim?

A: There is a two (2) week waiting period for Track 1 during which time video visitation is provided.

Q: Who do I go to if I have a question regarding an inmate while they are attending the TRAILS program?

A: Inmates are assigned a Case Manager and a Clinician and there are always Officers and Administration that are available to guide you along the way.

The Sullivan County Department of Corrections encourages visiting by family, friends, and community groups to maintain the morale of the offender and to develop closer relationships between the offender and family members or others in the community. However, our facility also reserves the right to restrict specific visitors when necessary to ensure the highest level of security of everyone and good order of the institution. Failure to abide by SCDOC's visitation rules and regulations is grounds for termination of visitation privileges.

SULLIVAN COUNTY DEPARTMENT OF CORRECTIONS TRAILS PROGRAM



SCDOC's TRAILS Program [Transitional Reentry and Inmate Life Skills] is a residential minimum security treatment center for men and women. The TRAILS program is cognitive behavioral treatment which addresses:

- Criminal & Addictive Behaviors
- Healthy Relationships
- Substance & Alcohol Abuse
- Education
- Parenting
- Mental Health & Wellness
- Problem Solving
- Decision Making

An aftercare component is incorporated into this intensive treatment track. TRAILS offers the offender the tools for sustained recovery after release from the Sullivan County Department of Corrections.

David A. Berry, Superintendent Donna Magee, Program Director Phone: (603) 542-8717 doc@sullivancountynh.gov

~~WHAT EXACTLY IS TRAILS? ~~

SCDOC's takes great pride in our "tailor made" TRAILS Program. TRAILS challenges our country's very high recidivism rates with a team of highly skilled program staff who teach evidence based programs in the Community Corrections Center [CCC]. This opportunity affords offenders a very intensive rehabilitative program that has shown proven success time and again. This is a court-mandated program that helps offenders come to understand they can earn their way out of the system. Eventually, offenders not only open up and talk about their experiences, but actually look forward to the daily course work and sharing personal regrets and ambitions with others like themselves. This therapeutic program works in concert with the local judiciary. Judges view TRAILS as an opportunity for offenders to realize and maximize their true potential, while learning through such evidence based programs as:

- 1. Cognitive Behavioral/Life Skills groups (Thinking for a Change)
- 2. Substance Abuse groups (Prime for Life, use education)
- 3. Job Readiness and Employment (Job Developer)
- 4. Educational programs (Hi-set, Managing money, Parenting)
- 5. Housing & Community Reintegration Planning

The TRAILS program targets higher risk offenders by:

- 1. Targeting those offenders with higher probability of recidivism, and;
- 2. Providing most intensive treatment possible.

TRAILS Key Program Activities

- ✓ All offenders in community corrections receive treatment
- ✓ All offenders leave with a discharge plan
- ✓ Discharge plan is coordinated with probation and providers
- ✓ Those who do not comply are sanctioned



~~SULLIVAN COUNTY DEPARTMENT OF CORRECTIONS CCC TREATMENT FLOW~~

ASSESSMENT:

Staff complete an LSI-R Risk/Needs Assessment/ASI. Offenders are placed in the program based on their level of Risk/Need. Offender is placed in either.

<u>TRACK 1:</u> Treatment Unit-- attends all classes followed by one year of aftercare, **or**;

TRACK 2: Flex Unit-- attends selected classes followed by assigned work details.

Either Track 1 or 2 may go on to:

<u>TRACK 3</u>: Work Release/Programming
Offenders work full time and participate in
treatment groups.

TRACK 4: Post Release

Offenders are transitioned to Electronic Monitoring or Probation Supervision with weekly Aftercare groups.

TRACK 5: Cognitive Intervention [retool life skills]

Intensive program 30-60 days at Community Corrections - enhanced aftercare for minor violations.

"~~ VISITATION ~~

The Contact Visitation schedule for offenders housed in the Community Corrections Center (CCC) is:

- ✓ **Female Units**: 7 PM 8 PM Tuesdays;
- ✓ <u>Male Treatment Unit:</u> 7 PM 8PM Wednesdays;
- ✓ Male Work Search/Work Release Unit: 8:00 AM – 9:00 AM Sundays;
- Male Flex Unit: 1:30 2:30PM Sundays;

Track 1 offenders must wait two (2) weeks before contact visits. Blocks of visiting times may be restricted to ensure an orderly flow of the facility or due to safety and security issues.

Visitation will be one hour in length. Each offender is permitted to have up to three visitors at one time which includes children and infants.

Offenders who are housed in the CCC that display poor behavior, failure to follow the rules or programming requirements may lose their privilege to contact visits and only be allowed video visitation.

All visitors under the age of 18 must be accompanied by an adult who will be required to sit in the Reception Center along with the under aged visitor. Unaccompanied minors will not be permitted in the Reception Center.

Visitors are required to park in the visitors' marked parking area on the left side of the main entrance of the CCC or the top parking lot between the Nursing Home and the CCC.

Visitors under the age of 18 who are married to an offender must provide a valid marriage certificate prior to the start of the visitation session.

All visits are monitored and are subject to being recorded. Visitors may arrive no earlier than 15 minutes before the start of their scheduled visitation. Visitors who leave the Reception Center building before their session is over will not be permitted to re-enter.

<u>Visitors must be appropriately dressed</u> to include shirt and shoes. Visitation staff will determine attire appropriateness. To learn specifics on this, see our



Visitation con't:

website: http://www.sullivancountynh.gov

A visitor who demonstrates inappropriate conduct while visiting, or on the premises of, The Sullivan County Department of Corrections facility may be permanently banned from any future visitation.

Inappropriate conduct shall be defined as:

- a. Indecent Exposure, or;
- b. Obvious physical impairment caused by drugs and/or alcohol, or;
- c. Any other action that could compromise the security or orderly operation of the facility.

Visitors with infants and small children may bring one [baby bottle, diaper, wipe & a blanket]. A hand carried baby carrier is permitted. NO strollers are allowed. Adults of unruly children will be asked to leave with their child and the visitation session will be terminated. Repeat behavioral problems will result in suspension from visitation privileges.

Cell phones are not permitted in the reception center. Visitors in possession with a cell phone will be asked to leave and have future visits suspended. If you plan to utilize our lockers for your personal items, you'll need to have a quarter with you which is returned upon leaving.

Upon the conclusion of your visitation session you are expected to leave. Loitering in the building, parking lot or on the property is not permitted.

~~**MONEY~~**

At the time of booking, all money in an offender's possession will be deposited in a non-interest bearing account with a receipt given to the offender. Should you wish to add to that amount, you may do so at any time. However, all deposits may be made only through the mail, and only using a bank check or money order. These funds may be withdrawn by the SCDOC for payment of commissary orders, medical co-pays, restitution, room/board, electronic monitoring, drug testing and some medical services with a receipt provided to the offender. Upon discharge, the remaining sum will be returned to the offender in the form of check, either upon discharge or within 30 days.

~~POSSESSIONS~~

Offenders are given a list of approved articles allowed while incarcerated. Any deviation from this list must be approved by the Superintendent. If you have any questions or concerns about these regulations, please speak with staff. Sullivan County is not responsible for property in an offender's possession during incarceration. All articles left at the time of discharge will be held for 7 business days and then disposed of at the discretion of the Administration.

~~<u>TELEPHONE</u>~~

SCDOC provides telephone service to the offender population through Securus Technologies. All telephone calls are monitored and recorded electronically, excluding privileged calls to attorneys or clergy. Family or friends may prepay on their telephones to allow offenders to place calls. For specifics on this, please go to the website,

http://www.securustech.net Or call 1-800-844-6591

~~MISSION~~

-to execute the court orders while providing the highest level of safety and security for our community, staff, and offenders;
-to provide a humane environment that promotes growth and rehabilitation for the offender to reduce recidivism;
-consistently striving to have a strong sense of duty and promote integrity, respect, loyalty, and teamwork in our daily actions setting a positive example for others to follow:
- ...to conduct ourselves in a professional manner and treat all offenders with respect;
-to offer all the opportunity to better themselves through programming, education and counseling;
-to encourage and empower them to take responsibility for their actions.

We will strive to do our best to never act in a manner that diminishes the integrity of our community, ourselves, fellow officers or our facility. We will never seek personal favors or advantage in the performance of our duties.

~ SCDOC VALUES ~

P..... PROFESSIONALISM

R..... REHABILITATION

..... INTEGRITY

D..... DIVERSITY

E.... EXCELLENCE



~~<u>RESOURCES</u>~~

VictimWitness Advocate Program: 603-863-8345 NH Alcoholics Anonymous Info: 603-622-6967 NH Narcotics Anonymous Info: 888-624-3578 Turning Points Claremont: 603-543-0155 Turning Points Newport: 603-863-4053

West Central Behavioral Health: 603-542-5128